

Enquiries: SCM officials

pmadisha@sanc.co.za

pmakhubedu@sanc.co.za

Bidder's Information: The Director
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Dear Sir/Madam

INVITATION TO BID: RFQ 07/2022: APPOINTMENT OF A SERVICE PROVIDER TO RENDER SERVER SUPPORT AND MAINTENANCE SERVICE FOR A PERIOD OF TWELVE (12) MONTHS

The South African Nursing Council is a regulatory body established in terms of the Nursing Act No. 33 of 2005 (the Nursing Act) to regulate the nursing profession and to provide for matters connected therewith.

The South African Nursing Council invites bidders to participate and submit quotations for the appointment of a service provider to render server support and maintenance services for a period of twelve (12) months.

You are requested to complete the bid documents and submit them in accordance with the stipulations mentioned hereunder:

1. The conditions contained in the attached annexures apply.
2. The quotation may be submitted via email or hand-delivered on or before closing date and time with all supporting documents.
3. **All couriered bid proposals must be addressed to the SANC Supply Chain Management Unit and they must be submitted at or before 12H00 on 10 May 2022 and they will be valid for a period of 60 days after closing date.**
4. The attached forms/annexures, if completed in full and returned, will form part of your price quotation.
5. Please take note that, this price quotation will be evaluated in terms of 80/20 Preference Point System.



Cecilia Makiwane Building,
602 Pretorius Street, Arcadia, Pretoria 0083
Private Bag X132, Pretoria 0001,
Republic of South Africa



Tel: 012 420 1000
Fax: 012 343 5400
SANC Fraud Hotline: 0800 20 12 16



website: www.sanc.co.za

Chairperson: Dr M Molepo, Vice Chairperson: Dr S Zuma, Registrar & CEO: Ms S Mchunu

6. With reference to the Preference Point Claim form (SBD 6.1), the following documents must be submitted with your price quotation:
 - a) Proof of claims (original copy or certified copy of B-BBEE Certificate issued by the accredited Verification Agency or Sworn Affidavit signed by the vendor and affirmed by the Commissioner of Oaths).
 - b) Proof that the supplier is registered and complying with National Treasury - Central Supplier Database (CSD) requirements (CSD report).
7. All communication should be made through the use of an email. The cut-off date for all enquiries will be at **16H30 on 05 May 2022**.

Yours faithfully

Chief Financial Officer

Mr Thamsanga Ndadana

Signature: 

Date: 2022-04-22

INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE SOUTH AFRICAN NURSING COUNCIL.					
Bid number:	RFQ 07/2022	Closing date:	10 May 2022	Closing time:	12H00
Description:	APPOINTMENT OF A SERVICE PROVIDER TO RENDER SERVER SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF TWELVE (12) MONTHS				
THE SUCCESSFUL BIDDER MAY BE REQUIRED TO SIGN THE SERVICE LEVEL AGREEMENT / CONTRACT					

Bid response documents may be deposited in the bid box situated at (street address)	The South African Nursing Council Cecilia Makiwane Building, 602 Pretorius Street, Arcadia, Pretoria 0083 (Reception Area)
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SUPPLIER INFORMATION			
Name of bidder:			
Postal address:			
Street address:			
Telephone number:	Code:	Number:	
Cell phone number:			
E-mail address:			
VAT registration number:			
Tax clearance status PIN:		CSD Number:	
B-BBEE status level verification certificate [tick applicable box]	<input type="checkbox"/> Yes <input type="checkbox"/> No	B-BBEE Status level sworn affidavit	<input type="checkbox"/> Yes <input type="checkbox"/> No
If Yes, who was the certificate issued by?			

A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFIDAVIT (FOR EMEs & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

The Accredited Representative In South Africa for the goods /services /works offered?	<input type="checkbox"/> Yes <input type="checkbox"/> No [if yes enclose proof]	Are you a foreign based supplier for the goods /services /works offered?	<input type="checkbox"/> Yes <input type="checkbox"/> No [if yes answer part 3 below]
Signature of Bidder:		Date:	
Capacity under which this bid is signed (attach proof of authority to sign this bid; e.g. resolution of directors, etc.)			
Total number of items offered		Total bid price (all inclusive)	

THE SOUTH AFRICAN NURSING COUNCIL:

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:		TECHNICAL INFORMATION MAY BE DIRECTED TO:	
Contact person:	Pebetsi Madisha	Contact person	Maredi Makgoloane
Telephone number:	012 426 9506	Telephone number	012 420 1033
Facsimile number:		Facsimile number	
E-mail address	pmadisha@sanc.co.za	E-mail address	mmakgoloane@sanc.co.za

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. Bids must be delivered by the stipulated time to the correct address. Late bids will not be accepted for consideration.
- 1.2. All bids must be submitted on the official forms provided– (not to be re-typed).
- 1.3. Bidders must be registered on National Treasury – Central Supplier Database supplier (CSD).
- 1.4. This bid is subject to the Preferential Procurement Policy Framework Act 2000 and the Preferential Procurement Regulations, 2017, and, if applicable, any other legislation or Special Requirement of the Contract.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 Bidders must ensure compliance with their tax obligations.
- 2.2 Bidders must ensure that their Tax Compliances Status are updated on National Treasury- Central Suppliers Database.
- 2.3 Application for Tax Compliance Status (TCS) or pin may also be made via e-filing. In order to use this provision, taxpayers will need to register with SARS as e-filers through the website www.sars.gov.za.
- 2.4 In bids where consortia / joint ventures / sub-contractors are involved, each party must submit separate proof of TCS / pin.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS:

- 3.1. Is the bidder a resident of the Republic of South Africa (RSA)? ☐ Yes ☐ No
- 3.2. Does the bidder have a branch in the RSA? ☐ Yes ☐ No
- 3.3. Does the bidder have a permanent establishment in the RSA? ☐ Yes ☐ No
- 3.4. Does the bidder have any source of income in the RSA? ☐ Yes ☐ No

If the answer is “no” to all of the above, then, it is not a requirement to obtain a Tax Compliance Status/Tax Compliance System pin code from the South African Revenue Service (SARS) and if not register as per 2.3 above.

SPECIAL REQUIREMENTS OF REQUEST FOR QUOTATIONS

1. CONTRACT PERIOD

- 1.1 The contract period stipulated in the terms of reference/ specification is considered a valid contract period.
- 1.2 SANC reserves the right to extend or cancel the contract, pending available funding and satisfaction with service delivery.

2. ACCEPTABLE BIDS/OFFERS

- 2.1 The SANC may request interviews/presentations/pitching sessions with shortlisted Suppliers/ service providers before the final selection is made.
- 2.2 The SANC will not be liable for any cost incurred by a supplier's/service provider in the process of responding to this quotation, including on-site presentations and the preparation of the proposal.
- 2.3 The SANC will not consider any late quotations. All quotations submitted after the stipulated closing date and time will not be disqualified.
- 2.4 Any effort by the supplier/ service provider to influence bid evaluation members, bid comparisons or bid award decisions in any manner, will result in rejection of the bid concerned.
- 2.5 The successful supplier/ service provider will be informed in writing with an appointment letter or per an official order.
- 2.6 The quotations have a validity period of 60 days from date of closure of the request for quotation.
- 2.7 Where it is discovered that an advantaged company used a disadvantaged person, as a "front" to acquire a bid, such company will be disqualified and the Bid shall be withdrawn.
- 2.8 Only quotations complying with all requirements as stipulated in the Terms of Reference/Scope of Work or Specification will be regarded as acceptable.
- 2.9 Quotations will be evaluated based on mandatory requirements, functionality (if applicable), Price and B-BBEE and other conditions stipulated in the terms of reference/ specification.
- 2.10 The supplier/ service provider must submit all requirements indicated in the quotation documents at the closing date and time of the request for quotation. Supplier/ service provider who fail to comply with any of the mandatory and other requirements will be disqualified.

3. SUBMISSION OF BIDS/ RETURNABLE DOCUMENTS

3.1 The suppliers/ service providers are required to submit their quotations/proposals through email/ hand delivery / courier.

3.1.1 The suppliers/ service providers are required to submit a completed request for quotation pack, including:

a) Duly completed and signed RFQ documents.

b) Original or certified copy of B-BBEE Certificate or Sworn Affidavit.

c) Adherence to requirements relating to all returnable documents will prove compliance with specific requirements as stipulated in the terms of reference at the closing date and time.

3.2 Any supplier/ service provider who fails to comply with any requirement of the RFQ, at the discretion of the evaluation team, will be regarded as non-compliant and as a result be rejected.

4. PAYMENTS

4.1 SANC undertakes to pay delivery validated invoices in full within thirty (30) days from the invoice date or upon agreed payment intervals as accepted in the contract. All invoices should be sent to the following email address: sancinvoices@sanc.co.za.

4.2 No invoices for outstanding deliverables or for any unproductive or duplicated time spent by the service provider will be validated for payment.

4.3 Invoices should be emailed or hand delivered to SANC timeously.

4.4 The invoices should be original and must be accompanied by an inspection certificate and/or proof of delivery.

5. SUPPLY / DELIVERY VALIDATION

5.1 The certificate and the related report of delivery/installation/ progress milestone/commissioning will be validated by a SANC representative prior to payment of final invoices.

6. TAX COMPLIANCE REQUIREMENTS

6.1. It is a condition of this RFQ that the tax matters of the successful supplier/ service provider are in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the tax obligations.

6.2. The Tax Compliance status requirements are also applicable to potential foreign suppliers, service providers or individuals who wish to submit RFQ.

6.3. It is a requirement that a supplier/ service provider grant a written confirmation when submitting this RFQ response that SARS may on an on-going basis during the tenure of the contract disclose the tax compliance status and by submitting this RFQ such confirmation is deemed to have been granted.

- 6.4. The Suppliers/ service providers are required to be registered on the Central Supplier Database (CSD) and the SANC shall verify the tax compliance status through the CSD or through SARS.
- 6.5. Where Consortia / Joint Ventures / Sub-Contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the CSD or through SARS.
- 6.6. The supplier/ service provider who are not tax compliant will be notified of their non-compliant status, and be given seven (7) calendar days to rectify their tax compliance status with SARS, failure your RFQ will be disqualified.
- 6.7. The SANC will not award a RFQ to any supplier/ service provider whose tax matters are not in order.

7. VALUE ADDED TAX

- 7.1. All contract prices are inclusive of 15% Value Added Tax (VAT), except in the case of a person that is not required to register for Value Added Tax. Companies not registered in terms of Value Added Tax, may not claim VAT on invoices.

8. NEGOTIATIONS

- 8.1. The SANC to negotiate with one or more preferred supplier(s)/ service provider(s) identified in the evaluation process, regarding any terms and conditions, including price without offering the same opportunity to any other supplier(s)/ service provider(s) who have not been awarded the status of the preferred supplier(s)/ service provider(s).

9. PRICE QUALIFICATION

- 9.1. Prices for this contract are firm.
- 9.2. All prices shall be quoted in South African rands (ZAR).
- 9.3. The RFQ prices shall be given in the units shown and will be awarded as a whole, not per item.
- 9.4. **Prices must be inclusive of delivery cost and all taxes.**
- 9.5. Please note that the foreign exchange risk in case of imported goods and service is for the account of the supplier/ service provider.
- 9.6. Non-firm prices (including prices subject to the rate of exchange variation) will not be considered.
- 9.7. No changes or extensions or additional ad-hoc costs are accepted once the contract has been awarded and/or signed.
- 9.8. Detailed information is optional and is provided as Annexures to the details of the RFQ.

10. COMMUNICATION

- 10.1. Communication will only be restricted to Supply Chain Management Officials.
- 10.2. The South African Nursing Council may request clarification in writing regarding the information provided by bidders. Supplier(s)/ service provider(s) are to supply the required information within the specified period. Failing to do so will **invalidate** your RFQ.

11. INTELLECTUAL PROPERTY

- 11.1. All the information contained in this document is intended solely for the purpose of assisting supplier(s)/ service provider(s) to prepare their RFQ. Any use of the information contained herein for another purpose than those stated in this document is prohibited.
- 11.2. The ownership and intellectual property rights of all designs, specifications, programming code and all other documentation provided by the SANC to the supplier(s)/ service provider(s), both successful and unsuccessful, remain the property of the SANC.

12. SUPPLIER DUE DILIGENCE

- 12.1. SANC may conduct due diligence to all shortlisted supplier(s)/ service provider(s) to identify their specific capabilities and financial stability.
- 12.2. The SANC may visit the premises of the supplier(s)/ service provider(s) or that of their suppliers.
- 12.3. Some of the key elements that should be documented and included during the comprehensive supplier analysis/due diligence include: the current workload of the supplier, cost structure of the RFQ, the financial status of the supplier(s)/ service provider(s) the previous customer satisfaction levels, the support capabilities, their relative strength, weaknesses and core capabilities, how SANC fits into the supplier(s)/ service provider(s) business and how the supplier(s)/ service provider(s) is viewed by the public, etc.
- 12.4. Supplier(s)/ service provider(s) may be required to provide names of traceable references who may also be visited to confirm their testimonials.

13. DISPUTES

- 13.1. The relevant bidder agrees that should any dispute arise from the contract, the matter shall be submitted to the relevant authority for a ruling and such ruling shall be final.

14. BROAD-BASED BLACK ECONOMIC EMPOWERMENT (B-BBEE)

14.1. A supplier/ service provider will only be awarded points for preference provided:

14.1.1. The supplier/ service provider has completed and signed the Preference Points Claim Form;

14.1.2. The supplier/ service provider submitted a valid B-BBEE status level certificate issued by a SANAS accredited B-BBEE agency; or

14.1.3. Submitted an affidavit stating the B-BBEE status level in the case of an EME and QSE.

15. JOINT VENTURE/ TRUST/ CONSORTIUM

15.1. A trust, consortium or joint venture must submit an agreement to be recognised as an entity.

15.2. A trust, consortium or joint venture will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.

15.3. A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such B-BBEE scorecard is prepared for each and every separate RFQ.

15.4. A supplier/ service provider must not be awarded points for B-BBEE status level if it is indicated in the RFQ documents that such a supplier/ service provider intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an exempted micro enterprise that has the capability and ability to execute the sub-contract.

16. RIGHT OF AWARD

16.1. The SANC reserves its following rights:-

16.1.1 To award the RFQ in part or in full;

16.1.2 Not to award the RFQ to the lowest supplier/ service provider;

16.1.3 Not to make any award in this RFQ;

16.1.4 Verify information and documentation of the respective supplier/ service provider;

16.1.5 To cancel and/or terminate the RFQ process at any stage, including after the Closing Date and/or after presentations have been made, and/or after supplier(s)/ service provider(s) have been evaluated and/or after the preferred supplier(s)/ service provider(s) have been notified of their status as such; and

16.1.6 To correct any mistakes at any stage of the tender that may have been in the RFQ documents or occurred at any stage of the tender process.

TERMS OF REFERENCE/ SCOPE OF WORK:

APPOINTMENT OF A SERVER PROVIDER TO PROVIDE SERVER SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF TWELVE (12) MONTHS.

1. BACKGROUND

- 1.1. The South African Nursing Council (SANC) is the body entrusted to set and maintain standards of nursing education and practice in the Republic of South Africa. It is an autonomous, financially independent, statutory body, initially established by the Nursing Act, 1944 (Act No. 45 of 1944), and currently operating under the Nursing Act, 2005 (Act No. 33 of 2005)
- 1.2. The SANC has a centralised server infrastructure deployed on premises at the SANC. The server infrastructure hosts a number of core applications and data bases which is logically split on different virtual machines. The physical server infrastructure is integrated with a back-up server and an external back up tape library. All of the aforementioned is hosted in a single cabinet which has full redundancy.
- 1.3. The equipment deployed at the SANC consist of the following components:

Description	Qty	Part Number
Rack & Accessories - HPE 42U RACK		
HPE 42U 600mm x 1075mm Advanced Shock Rack	1	H6J66A
HP 11642 1075mm Shock Universal Rack	1	H6J66A#001
HPE 600mm Rack Stabilizer Kit	1	BW932A
HPE Air Flow Optimization Kit	1	BW930A
HP 42U 1075mm Side Panel Kit	1	BW906A
HPE Rack Hardware Kit	1	H6J85A
HP LCD8500 1U INTL Rackmount Console Kit	1	AF644A
HPE Basic 7.3kVA/60309 5-wire 32A/230V Outlets (20) C13/Vertical INTL PDU	2	H5M68A
HPE Basic Modular 7.3kVA/60309 3-wire 32A/230V Outlets (4) C19/Horizontal INTL Core Only PDU	2	252663-B33
HP 1x1Ex8 KVM IP Console Switch G2 with Virtual Media CAC Software	1	AF620A
HP KVM Console USB 2.0 Virtual Media CAC Interface Adapter	2	AF629A
HP BladeSystem c-Class KVM Interface Adapter	1	AF605A

Description	Qty	Part Number
HP 6ft Qty 8 KVM CAT5 Cable	1	263474-B22
SHARED INFRASTRUCTURE PLATFORM (SIP) - C7000 Enclosure		
HPE BLc7000 Configure-to-order Platinum Enclosure with ROHS Trial Insight Control License	1	681844-B21
HPE 6X 2400W Performance Platinum Hot Plug FIO Power Supply Kit	1	517521-B22
HPE BLc7000 10000 Series Rack Shipping Bracket Option	1	433718-B21
HPE BLc7000 Single Phase FIO Intelligent Power Module	1	677595-B21
HPE BLc 6X Active Cool 200 Factory Integrated Fan Option	1	517520-B21
HPE BLc7000 Onboard Administrator with KVM Option	1	456204-B21
HPE 6127XLG Ethernet Blade Switch	2	787635-B21
HPE X120 1G SFP RJ45 T Transceiver	6	JD089B
HPE X130 10G SFP+ LC SR Transceiver	4	JD092B
HPE FlexNetwork X240 10G SFP+ to SFP+ 1.2m Direct Attach Copper Cable	4	JD096C
HPE FlexNetwork X240 10G SFP+ to SFP+ 3m Direct Attach Copper Cable	2	JD097C
SERVERS IN SIP - HPE ProLiant BL460c Gen9 2P E5-2620v4 (2.1GHz/8-core) 96GB RAM, 2 x 600GB HDD		
HPE ProLiant BL460c Gen9 E5-v4 10Gb/20Gb FlexibleLOM Configure-to-order Blade Server	4	813198-B21
HPE BL460c Gen9 Intel Xeon E5-2620v4 (2.1GHz/8-core/20MB/85W) FIO Processor Kit	4	819838-L21
HPE BL460c Gen9 Intel Xeon E5-2620v4 (2.1GHz/8-core/20MB/85W) Processor Kit	4	819838-B21
HP 16GB (1x16GB) Single Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit	24	805349-B21

Description	Qty	Part Number
HPE 600GB SAS 12G Enterprise 15K SFF (2.5in) SC 3yr Wty HDD	8	759212-B21
HPE FlexFabric 20Gb 2-port 630FLB FIO Adapter	4	700066-B21
HP Smart Array P244br/1GB FBWC 12Gb 2-ports Int FIO SAS Controller	4	761871-B21
HPE OneView including 3yr 24x7 Support Flexible Quantity E-LTU	4	E5Y35AAE
STORAGE ENCLOSURE AND STORAGE - HPE MSA 1040		
HPE MSA 1040 2-port 10G iSCSI Dual Controller SFF Storage	1	E7W04A
HPE MSA 900GB 12G SAS 10K SFF(2.5in) Dual Port Enterprise 3yr Warranty Hard Drive	14	J9F47A
HPE D2700 Disk Enclosure	1	AJ941A
HPE MSA 900GB 12G SAS 10K SFF(2.5in) Dual Port Enterprise 3yr Warranty Hard Drive	13	J9F47A
HPE MSA 1040 Advanced Virtualized Features Upgrade E-LTU	1	D4T78AAE
HPE SAS 1,2 TB HDD	9	787 648-001
SERVER AND STORAGE FOR BACKUP - HPE DL380 Gen9 Server		
HPE ProLiant DL380 Gen9 12LFF Configure-to-order Server	1	719061-B21
HPE DL380 Gen9 Intel Xeon E5-2620v4 (2.1GHz/8-core/20MB/85W) FIO Processor Kit	1	817927-L21
HPE DL380 Gen9 Intel Xeon E5-2620v4 (2.1GHz/8-core/20MB/85W) Processor Kit	1	817927-B21
HP 8GB (1x8GB) Single Rank x8 DDR4-2400 CAS-17-17-17 Registered Memory Kit	2	805347-B21
HP DL380 Gen9 3LFF Rear SAS/SATA Kit	1	768856-B21
HPE 600GB SAS 12G Enterprise 15K LFF (3.5in) SC 3yr Wty HDD	2	765424-B21

Description	Qty	Part Number
HPE 4TB SAS 12G Midline 7.2K LFF (3.5in) SC 1yr Wty HDD	8	818367-B21
HPE Ethernet 10Gb 2-port 560FLR-SFP+ Adapter	1	665243-B21
HPE H241 12Gb 2-ports Ext Smart Host Bus Adapter	2	726911-B21
HP DL380 Gen9 12LFF Rear 2SFF or 3LFF P840/440 SAS Cable Kit	1	783007-B21
HP DL380 Gen9 12LFF SAS Cable Kit	1	785991-B21
HPE Ethernet 1Gb 4-port 331T Adapter	1	647594-B21
HP 2U Large Form Factor Easy Install Rail Kit	1	733662-B21
HPE Smart Array P840ar/2GB FBWC 12Gb 2-port Internal SAS Controller	1	843199-B21
HPE 500W Flex Slot Platinum Hot Plug Power Supply Kit	2	720478-B21
HP 2U Cable Management Arm for Easy Install Rail Kit	1	733664-B21
HPE OneView including 3yr 24x7 Support Physical 1-server LTU	1	E5Y34A
TAPE LIBRARY - MSL 2024		
HPE StoreEver MSL2024 0-drive Tape Library	1	AK379A
HPE StoreEver MSL LTO-7 Ultrium 15000 SAS Drive Upgrade Kit	2	N7P37A
HPE Ultrium Universal Cleaning Cartridge	2	C7978A
HPE LTO-7 Ultrium 15TB RW Data Cartridge	4	C7977A
HPE LTO-7 Ultrium RW Bar Code Label Pack	1	Q2014A
HPE LTO-7 Ultrium Non Custom Labeled Data Cartridge 20 Pack	1	C7977AN
HPE StoreEver MSL TapeAssure Advanced E-LTU	1	TC406AAE
HPE 2.0m External Mini SAS High Density to Mini SAS Cable	2	716191-B21

2. PURPOSE

- 2.1. The purpose is to appoint a service provider to provide server support and maintenance services for a period twelve (12) months.

3. SCOPE OF WORK AND DELIVERABLES

- 3.1. The SANC ICT business unit has a requirement for a service provider to perform the following server environment support and maintenance activities:
- 3.1.1. Provision of support for Hyper-V solution and HP equipment, 24 hours a day, 7 days a week including public holidays.
 - 3.1.2. Provision of Call Centre Helpdesk services, licenses and software.
 - 3.1.3. Software incident/problem support services.
 - 3.1.4. Hardware incident/problem support services.
 - 3.1.5. Monitor, support and resolve Veeam backups solution where there are issues.
 - 3.1.6. Performing of weekly health checks of hardware and hypervisor infrastructure.
 - 3.1.7. Daily reporting on the server environment, indicating the "health status" with specific relevance to uptime of the equipment and services, uptime of the various "Virtual Machines", storage capacity utilisation and associated reporting, processing performance statistics and associated reporting.
 - 3.1.8. Status of daily scheduled backups performed.
 - 3.1.9. Provisioning of the Microsoft software upgrade and security patches on a monthly basis.
 - 3.1.10. Ensuring systems are using the latest approved firmware, as per OEM recommendations and standards, with a minimum of biannual upgrades.
 - 3.1.11. The performance, monitoring and reporting of the status of all database and system backups.
 - 3.1.12. Ad-hoc support as required and agreed upon between the Parties.
 - 3.1.13. The contract will be on a month-to-month basis for a period not exceeding 12 months with 30 hours allocated monthly.
 - 3.1.14. Provision for telephone, remote and onsite support.
 - 3.1.15. The appointed service provider will be measured through quarterly SLA performance review and is expected to attend monthly meetings with SANC ICT team.

4. CONTRACT PERIOD

- 4.1. SANC is looking to enter into a contract with a service provider for a period of twelve (12) months.

5. SERVICE PROVIDER DUTIES AND RESPONSIBILITIES

- 5.1. The service provider will be expected to:
- 5.1.1. Work with SANC to understand its business.
 - 5.1.2. Comply with the requirement deliverables.
 - 5.1.3. Provide only skilled, knowledgeable and experienced subject matter experts / specialists to SANC.
 - 5.1.4. Transfer knowledge to SANC staff in an ad-hoc manner to improve their capacity to perform first line support on the related support and maintenance environment.

- 5.1.5. Provide technical guidance / subject matter expertize to SANC when required.
- 5.1.6. Be available to conclude the assignment contract with SANC within 2 weeks of being informed of such a requirement by the SANC supply chain management business unit.
- 5.1.7. Be able to commence with the assignment on the contracted date.
- 5.1.8. The Service provider will provide all computing hardware, software, tools and other paraphernalia including stationary as may be required to perform their roles.

6. DESIRED CONFIDENTIALITY TERMS AND CONDITIONS

- 6.1. The successful bidder should strictly treat all SANC's information with a high degree of confidentiality.
- 6.2. The SANC's information should not be provided by any means to a third party.

7. PRICING, RESOURCING AND PLANNING

- 7.1. The service provider must comply with and agree to the following:
 - 7.1.1. Provide a fixed price submission (inclusive of VAT)
 - 7.1.2. Cost for services required (inclusive of VAT), to be quoted as a fixed price.
 - 7.1.2.1. The fixed cost pricing is to be valid for a period of 60 days after the RFQ response date.
- 7.2. Payments will be made strictly 30 days after receipt of the invoice/statement which is based upon the actual consumption of emails sent during the preceding calendar month and is to be priced in accordance with the pricing schedule as agreed to contractually.

8. EVALUATION PROCESS

- 8.1. The following qualifying criteria will be used:
 - 8.1.1. **Step 1: Administration Compliance**
 - 8.1.1.1. The service provider **must** comply with the following requirements:

Step 1: Administrative Compliance:

Document that must be submitted	Non-compliance with items against which a "YES" is denoted shall result in disqualification	
Certification from OEM	YES	Provide - HP support and maintenance partner accreditation documentation
Invitation to Bid	YES	Complete and sign the supplied pro forma document
Tax Status	YES	i. Proof of Registration on the Central Supplier Database ii. In the event where the Bidder submits a hard copy of the Tax Clearance Certificate, the CSD verification outcome will take precedence.

Declaration of Interest	YES	Complete and sign the supplied pro forma document
Preference Point Claim Form	NO	Non-submission will lead to a zero (0) score on BBEE
Valid B-BBEE certificate or sworn affidavit	NO	Valid B-BBEE certificate or sworn affidavit.
Declaration of Bidder's Past Supply Chain Management Practices	YES	Complete and sign the supplied pro forma document
Certificate of Independent Bid Determination	YES	Complete and sign the supplied pro forma document
Pricing Schedule	YES	Submit full details of the pricing proposal

8.1.2. Step 2: Functionality

8.1.2.1. Any response which does not meet a minimum threshold of 70 points will not be considered further.

8.1.2.2. Only service providers whose proposed solutions comply with the requirements and deliverables as set out in this RFQ will be considered.

8.1.2.3. The following formula will be used to convert to the points scored against the weight:

$$P_s = \left(\frac{S_o}{M_s} \right) \times 100$$

Where:

P_s = Percentage scored for functionality by bid under consideration

S_o = Total score of bid under consideration

M_s = Maximum possible score

8.1.2.4. The following criteria and weights shall apply when considering bids:

Criteria Requirement	Weight	Maximum Score
1. Technical Team Capability Attach Curriculum Vitae (CV) of Technical Team member indicating the experience in server support and maintenance services. (The CVs may be verified by SANC)	0 year = 0 1 to 2 years = 10 3 to 4 years = 20 5 and above = 30	30

2. Attach qualifications of the Server Support Specialist: 2.1 Certificate in MCSE/MCSA 2.2 Diploma IT 2.3 Degree in IT	Certificate = 20 Diploma = 25 Degree = 30	30
3. Bidders must attach copies of three (03) reference letters from clients that they have successfully provided server support and maintenance services, in the past five (05) years. The reference letters must be in a client's letterhead, clearly indicating contact details.	0 letter = 0 1 letter = 10 2 letters = 30 3 and above letters = 40	40
4. Total points		100

8.1.3. Step 3: Price and B-BBEE

8.1.3.1. Bids will be evaluated in terms of the 80/20 Preference Point System (**80 points for price and 20 points for B-BBEE**).

8.1.3.2. The following formula will be applied to calculate the points for price.

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for price of bid under consideration

P_t = Rand value of bid under consideration

P_{\min} = Rand value of lowest acceptable bid

8.1.3.3. The following minimum pricing information must be provided for the services requested:

8.1.3.4. The following formula will be used to calculate the points for B-BBEE:

8.1.3.4.1. Bids from non-compliant B-BBEE contributors will not be disqualified. Any B-BBEE qualifying contributor who does not submit a substantiating certificate will be allocated zero points but the bid will not be disqualified.

8.1.3.4.2. Points will be awarded to a tenderer for attaining their B-BBEE status level of contributor in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

9. PAYMENT STRUCTURE:

- 9.1. SANC undertakes to pay delivery validated invoices in full within thirty (30) days from the invoice date or upon agreed payment intervals as accepted in the contract.
- 9.2. No invoices for outstanding deliverables or for any unproductive or duplicated time spent by the service provider will be validated for payment.
- 9.3. Invoices should be emailed sancinvoices@sanc.co.za at or hand delivered to SANC timeously.
- 9.4. The invoices should be original and must be accompanied by an inspection certificate and/or proof of delivery.

**PRICING SCHEDULE: REFER TO THE ABOVE TERMS OF REFERENCES (ToR)
SCHEDULE**

No.	Description/Item	Quantity	Fixed price per unit / hour	Fixed price per month	Total price (All inclusive)
1.	Support and maintenance costs	360 hours for 12 months			
2.	Training costs of ICT personnel <ul style="list-style-type: none"> • Training on Veeam backup solution • Training on Server 2016/2019 	04			
Total Price (Including VAT)					R

Required by (End-User):

Information Communication Technology Department
602 Cecilia Makiwane Building, Pretorius Street, Pretoria

Required at (Address):

Brand and model (if applicable):

N/A.....

Country of origin (if applicable):

N/A.....

Guarantee period (if applicable):

N/A.....

Does the offer comply with the specification?

☐ Yes ☐ No ☐ N/A

***Mark the relevant block with an X**

If not to specification, indicate deviation(s)

N/A.....

How long it will take for the bidder to deliver goods/services after receipt of a purchase order?
(Only firm delivery period will be considered):

.....

DECLARATION BY THE BIDDER:

Iconfirm that the information furnished is correct and true. I accept that the South African Nursing Council may act against me should this declaration prove to be false.

Name of Bidder:.....Position:.....

Signature:.....Date:.....

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE SPECIAL REQUIREMENTS OF QUOTATION, DEFINITIONS, AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- 1.2 The value of this bid is estimated to **not exceed** R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or
- 1.3 The 80/20 preference point system will be applicable to this tender.
- 1.4 Points for this bid shall be awarded for:
- (a) Price; and
 - (b) B-BBEE Status Level of Contributor.
- 1.5 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- 1.6 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.7 The Purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) **"B-BBEE status level of contributor"** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation

by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;

- (d) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) **“EME”** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **“functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) **“prices”** include all applicable taxes less all unconditional discounts;
- (h) **“proof of B-BBEE status level of contributor”** means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for a price on the following basis:

80/20

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

- P_s = Points scored for the price of a bid under consideration
- P_t = Price of a bid under consideration
- P_{\min} = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

- 4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

5. BID DECLARATION

- 5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

5.1.1 B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED:

B-BBEE Status Level of Contributor: = (Maximum of 20 points)

(Points claimed must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by the relevant proof of B-BBEE status level of the contributor.)

5.1.2 SUB-CONTRACTING

- i) Will any portion of the contract be sub-contracted? ☐ Yes ☐ No
(Tick applicable box)

- ii) If yes, indicate:

- What percentage of the contract will be subcontracted.....%
- The name of the sub-contractor.....
- The B-BBEE status level of the sub-contractor.....
- Whether the sub-contractor is an EME or QSE. ☐ Yes ☐ No

(Tick applicable box)

- Specify, by ticking the appropriate box, if your company will subcontract with any other enterprise in terms of Preferential Procurement Regulations, 2017, as per the table below :

Designated Group: An EME or QSE which is at least 51% owned by:	EME ✓	QSE ✓
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

5.1.3 DECLARATION WITH REGARD TO COMPANY/FIRM

5.1.3.1 Name of company/firm:

5.1.3.2 VAT registration number:

5.1.3.3 Company registration number:

5.1.3.4 TYPE OF COMPANY/ FIRM

Partnership/Joint Venture / Consortium

One person business/sole propriety

Close corporation

Company

(Pty) Limited

[TICK APPLICABLE BOX]

5.1.3.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....
.....

5.1.3.6 COMPANY CLASSIFICATION

Manufacturer

Supplier

Professional service provider

Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

5.1.3.7 A total number of years the company/firm has been in business:

5.1.3.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE Status Level of Contributor indicated in paragraph 5.1.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) In the event of a contract being awarded as a result of points claimed, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;

If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of the contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –

- (a) disqualify the person from the bidding process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favorable arrangements due to such cancellation;

- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) Forward the matter for criminal prosecution.

Signatures of the bidder (): _____ Date: _____

Witnesses: (01) _____ (02) _____

DECLARATION OF INTEREST

1. Any legal person, including persons employed by the South African Nursing Council (SANC), or persons having a kinship with persons employed by the SANC, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the SANC, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the SANC; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

- 2.1 Full Name of bidder or his or her representative:

.....

- 2.2 Identity Number:

.....

- 2.3 Position occupied in the Company (director, trustee, shareholder):

.....

- 2.4 Company Registration Number:

.....

- 2.5 Tax Reference Number:

.....

- 2.6 VAT Registration Number:

.....

- 2.7 Are you or any person connected with the bidder presently employed by the SANC?

YES / NO

- 2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member:

Name of state institution at which you or the person connected to the bidder is employed :

Position occupied in the state institution:

Any other particulars:

.....

2.7.2 If you are presently employed by the SANC, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? **YES / NO**

2.7.2.1 If yes, did you attached proof of such authority to the bid document? **YES / NO**

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.

2.7.2.2 If no, furnish reasons for non-submission of such proof:

.....

2.8 Did you or your spouse, or any of the company's directors trustees / shareholders / members or their spouses conduct business with the SANC in the previous twelve months? **YES / NO**

2.8.1 If so, furnish particulars:

.....

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the SANC and who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

2.9.1 If so, furnish particulars.

.....

2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the SANC who may be involved with the evaluation and or adjudication of this bid? **YES/NO**

2.10.1 If so, furnish particulars.

.....
.....
.....

2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? **YES/NO**

2.11.1 If so, furnish particulars:

.....
.....
.....

1. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Tax Reference Number	SANC Employee Number / Persal Number

4. DECLARATION

I, THE UNDERSIGNED (NAME)

CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 AND 3 ABOVE IS CORRECT.
I ACCEPT THAT THE SANC MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF THE SCM
POLICY AND PROCEDURE MANUAL AND OTHER RELATED LEGISLATION SHOULD THIS
DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES:

1. This Standard Bidding Document must form part of all bids invited.
2. It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
3. The bid of any bidder may be disregarded if that bidder or any of its directors have-
 - a. Abused the institution's supply chain management system;
 - b. Committed fraud or any other improper conduct in relation to such system; or
 - c. Failed to perform on any previous contract.
4. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's database as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the page.	Yes	No
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on National Treasury's website, (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes	No
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No
4.3.1	If so, furnish particulars:		
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes	No
4.4.1	If so, furnish particulars:		

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

CERTIFICATE OF INDEPENDENT BID DETERMINATION:

I, the undersigned, in submitting the accompanying bid: **APPOINTMENT OF A SERVICE PROVIDER TO RENDER SERVER SUPPORT AND MAINTENANCE SERVICES ON A MONTH- TO- MONTH BASIS FOR A PERIOD OF TWELVE (12) MONTHS** in response to the invitation to bid made by: **THE SOUTH AFRICAN NURSING COUNCIL (SANC)** do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) Has been requested to submit a bid in response to this bid invitation;
 - (b) Could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) Provides the same goods and services as the bidder and/or is in the same line of business as the bidder
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.

7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) Prices;
 - (b) The geographical area where product or service will be rendered (market allocation)
 - (c) Methods, factors or formulas used to calculate prices;
 - (d) The intention or decision to submit or not to submit, a bid;
 - (e) The submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) Bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder