

SOUTH AFRICAN NURSING COUNCIL

SANCCconnect (Membership Management System-
MMS) Project Status Update
05 April 2022



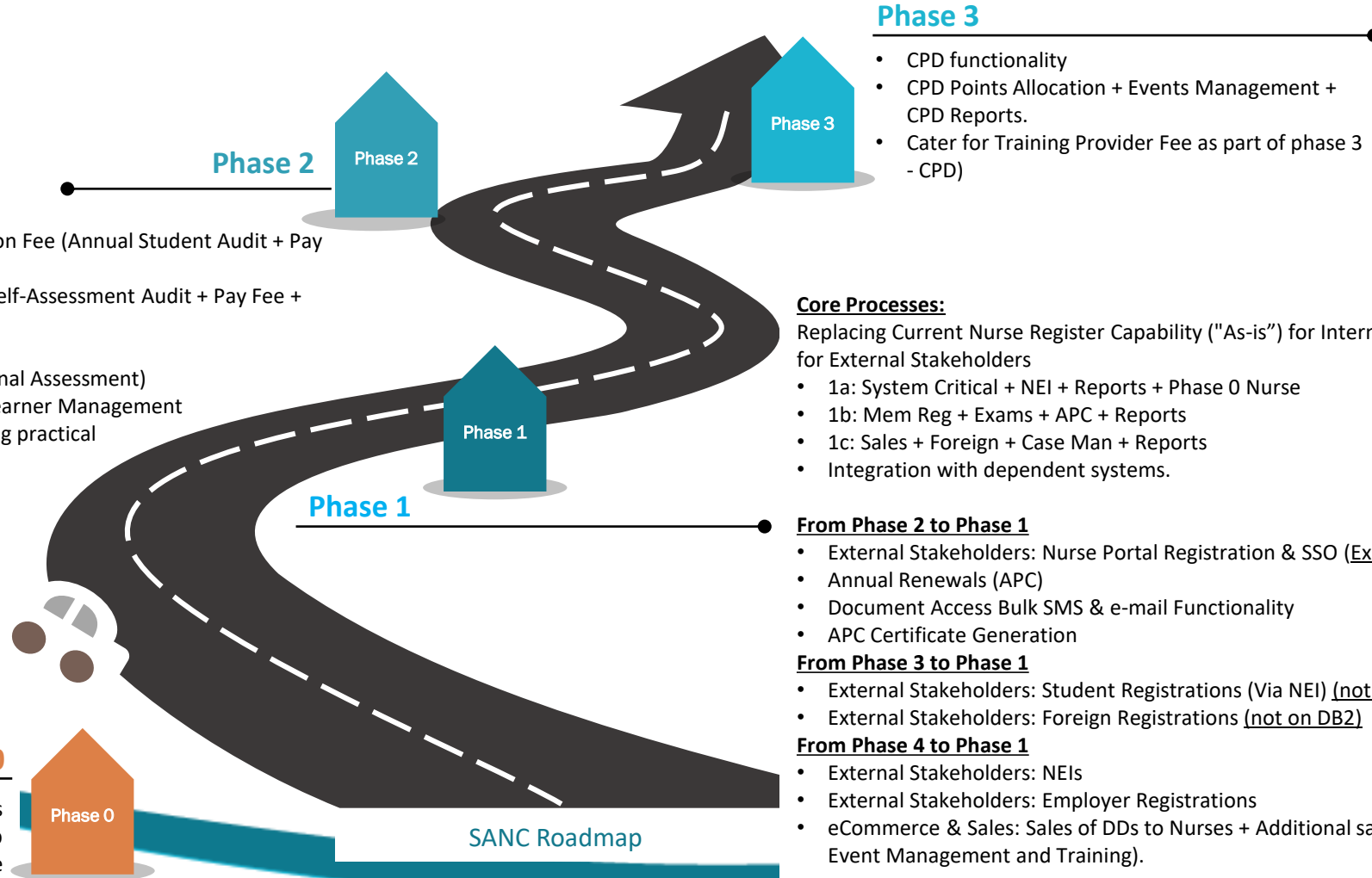
South African Nursing Council
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MMS Project Overview

The MMS/ Nurse Register programme is a multi-year project which is aimed at providing web-based and cell phone application (App) capabilities for the SANC in order to improve both customer service and operational efficiencies. The system will include the introduction of the Continuing Professional Development (CPD). Nurses and NEIs will be able to renew their membership and make payments online at their comfort places 24/7 without coming to the SANC offices.

Roadmap (Project Phases)



Additional Processes:

- Annual Student Fee / NEI / Retention Fee (Annual Student Audit + Pay Fee)
- NEI licensing Process (NEI Annual Self-Assessment Audit + Pay Fee + Obtain an Accreditation Certificate)
- Nurse Private Practice Fee
- Licensure (Board) Exams (Professional Assessment) + Integrate into a 3rd Party LMS (Learner Management System chosen by SANC) + capturing practical marks
- Foreign Qualifications Audit + integrate into the 3rd Party Agency (decided by SANC).

Phase 3

- CPD functionality
- CPD Points Allocation + Events Management + CPD Reports.
- Cater for Training Provider Fee as part of phase 3 - CPD)

Core Processes:

Replacing Current Nurse Register Capability ("As-is") for Internal SANC users + Online Self-Service for External Stakeholders

- 1a: System Critical + NEI + Reports + Phase 0 Nurse
- 1b: Mem Reg + Exams + APC + Reports
- 1c: Sales + Foreign + Case Man + Reports
- Integration with dependent systems.

From Phase 2 to Phase 1

- External Stakeholders: Nurse Portal Registration & SSO (Existing (on DB2))
- Annual Renewals (APC)
- Document Access Bulk SMS & e-mail Functionality
- APC Certificate Generation

From Phase 3 to Phase 1

- External Stakeholders: Student Registrations (Via NEI) (not on DB2)
- External Stakeholders: Foreign Registrations (not on DB2)

From Phase 4 to Phase 1

- External Stakeholders: NEIs
- External Stakeholders: Employer Registrations
- eCommerce & Sales: Sales of DDs to Nurses + Additional sales to SANC members (related to Event Management and Training).

Phase 0

Provide existing SANC members with an online capability to keep their personal details up-to-date

SANC Roadmap

Key Phase 0 Dependencies:

- The signing of the bulk SMS contract with MTN will ensure that Nurses and NEIs receive OTP numbers during Sign-Up on the Membership Management System. The sign-off is planned to be finalised in April 2022.
- The signing of the bulk email and hosting contract with SpesNet will ensure that Nurses and NEIs receive OTP numbers during Sign-Up on the Membership Management System. The sign-off is planned to be finalised in April 2022.
- **NB: Phase 0 will be launched during the 1st quarter of 2022/2023 Financial Year (FY) (01 April to 30 June 2022).**

Phase 1 Status

Phase 1:

- Phase 1a and 1b Scoping: Signed Off.
- **Key Phase 1 Dependencies:**
 - Sage 300 Integration – awaiting the appointment of the ERP service provider which is currently at the tender advert stage.
 - FNB integration – engagement and integration process with FNB online platform is at an advanced stage and planned to be finalised during the 3rd quarter of 2022/2023 FY
 - Document Management Solution Option is agreed upon between the SANC and SpesNet.

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Annexure
(Analysis and Design Detail)

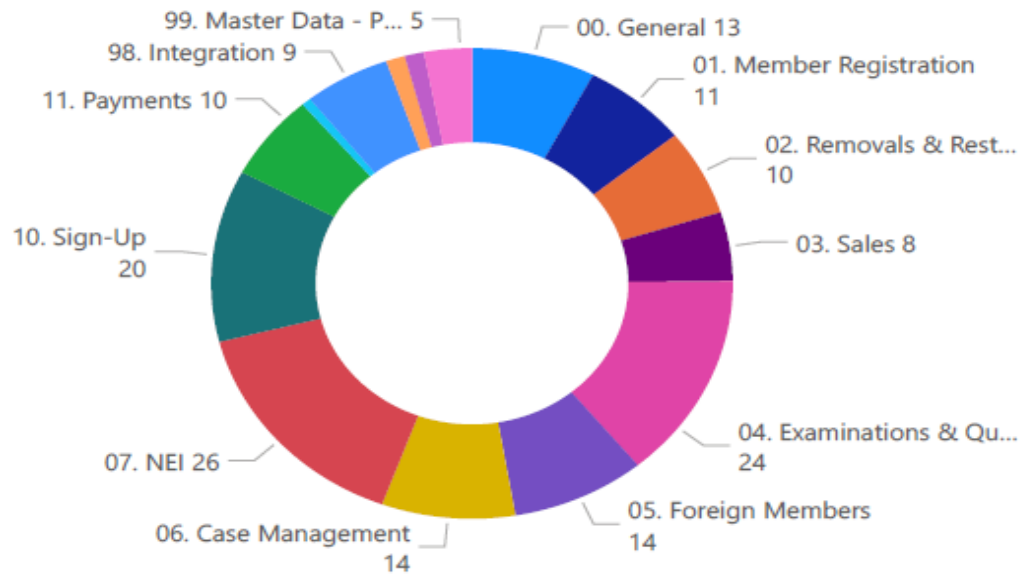


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 **SpesNet**
group

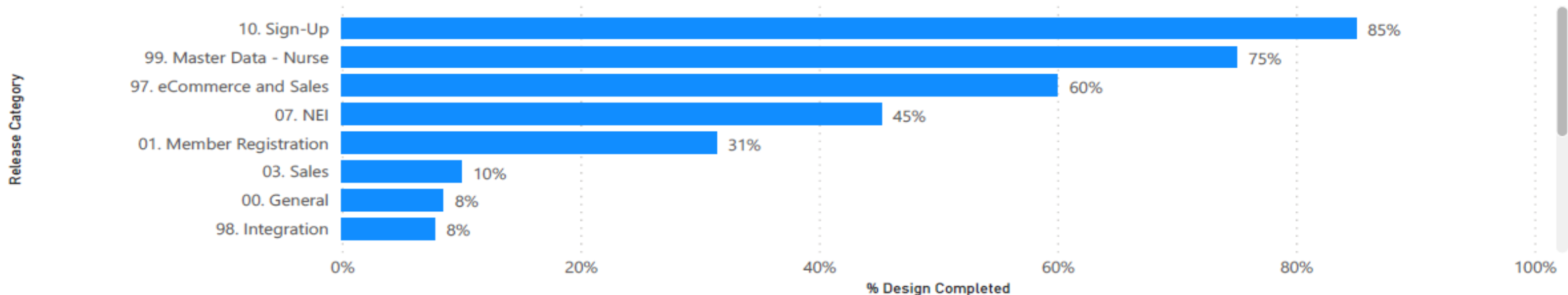
BA Release Progress Report - Phase 1

Total Sub-Processes per Category



Release Category	Category Status	Total Sub-Processes	Total Release Packages	Estimated Design Days	Avg % Complete
00. General	In Progress	13	13	19	8%
01. Member Registration	In Progress	11	7	36	31%
02. Removals & Restorations & APC	Not Started	10	10		0%
03. Sales	In Progress	8	8		10%
04. Examinations & Qualifications	Not Started	24	24		0%
05. Foreign Members	Not Started	14	14		0%
06. Case Management	Not Started	14	14		0%
07. NEI	In Progress	26	17	76	45%
10. Sign-Up	In Progress	20	5	23	85%
11. Payments	In Progress	10	8	22	7%
97. eCommerce and Sales	In Progress	1	1		60%
98. Integration	In Progress	9	8		8%
99. Master Data - Nurse	In Progress	2	2	4	75%
99. Master Data - Other	Not Started	2	2		0%
99. Master Data - Phase 1a	In Progress	5	4	5	4%
Total	In Progress	169	137	185	22%

Avg % Release Packages Completed



SANC Sessions Required (3-month view)

Release Category	SANC Sessions Required		
	Jan-2022	Feb-2022	Mar-2022
00. General			
01. Appeals Handling		Confirm All Appeal Processes	
01. Landing Page - NEI			Confirm Landing Page Layout
02. Landing Page - Nurse			Confirm Landing Page Layout
03. Landing Page - Student			Confirm Landing Page Layout
04. Landing Page - Employer			Confirm Landing Page Layout
05. Landing Page - Other			Confirm Landing Page Layout
07. NEI			
NEI Audit Visits - Findings	Confirm few issues arised from design		
NEI Documents - Accreditation	Confirm NEI Documents/Clinical Facility Documents		
NEI Documents - Conditional to Full Accreditation	Confirm Process		
NEI Report Review by Committee Sructures	Confirm few issues arised from design		
SANC NEI Automatic De-Accreditation	Confirm Process		
10. Sign-Up			
External Stakeholder Sign-up	If required from BRS feedback		
Internal SANC User - Auto Allocation	Walk-through session on Design		
11. Payments			
Manual Payment Allocation Process		Finance to confirm design	
Offline Card Payment Process		Finance to confirm design	
Refunds		Finance to confirm design	
97. eCommerce and Sales	Requirements session needed with all relevant stakeholders		
98. Integration			
01. SAGE Integration		Depends on SAGE Service Provider	
02. FNB Integration		Depends on FNB Engagement	
03. eRegister (API)		Engagement with Alan required	
Bulk Communication	If required to walk-through BRS (Open Items)		
99. Master Data - Nurse			
Career Path	Confirm Career Path Design		
Nurse Maintenance	Confirm Nurse Profile		

Q & A Session