

SPEAKER/PANEL MEMBER BIOGRAPHIES

Ms G Mncwango

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She studied B.CUR at University of Zululand (1993), Advanced Diploma in Nursing Management University of KwaZulu-Natal (1998), Advanced Diploma in Nursing Education at University of Potchefstroom (1999), and holds a Master's Degree in Nursing Education, University of KwaZulu-Natal (2020).



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IMPLEMENTATION OF QUALITY IMPROVEMENT


MRS GF MNCWANGO



South African Nursing Council

Regulating nursing, advocating for the public


PRESENTATION OUTLINE

1. Background
 2. Facility visited by SANC
 3. Definitions
 4. Quality improvement
 5. Steps of Quality improvement
 6. Model approach to improve quality
 7. Gap identified
 8. Facility implementing the quality improvement
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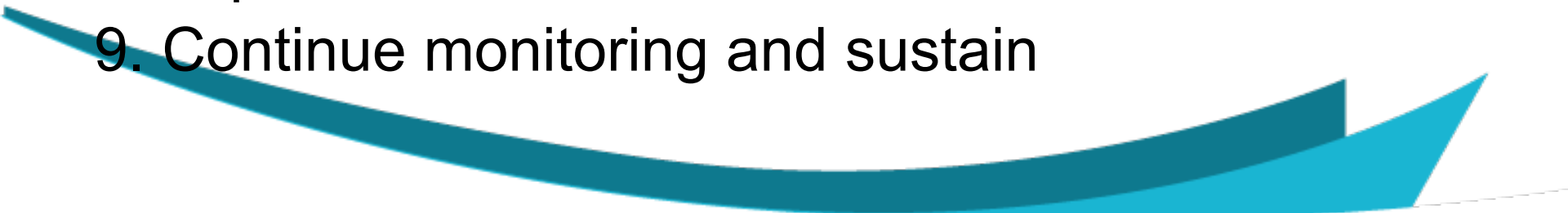
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QUALITY IMPROVEMENT

- **Quality improvement:** Process of developing and implementing effective changes for improving healthcare delivery and health outcomes.
 - Quality improvement is a core component of healthcare organizations.
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QI STEPS


1. List and priorities improvement opportunities
 2. Define the improvement objectives
 3. Define requirements
 4. Collect and analyze data
 5. Select the root cause
 6. Generate potential solutions
 7. Select the best solution
 8. Implement the solution and evaluate results
 9. Continue monitoring and sustain
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GAPS IDENTIFIED


**No evidence of implementation of SANC
CPD process in the Facility.**




PDSA Cycle –Plan

- Engaged stakeholders-conducted meeting
 - CPD Committee was formed, with Terms of reference and members appointed
 - CPD Champion appointed
 - Prepare all CPD documents
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PDSA CYCLE - DEVELOP

- Each domain have CPD File with lesson plans on SANC Template.
 - Communication to staff on SANC Framework: Thematic areas & CPD Points.
 - All in-service training aligned with Themes for delivery and required CPD Points.
 - CPD Register for each domain.
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PDSA CYCLE – STUDY


- Monitor CPD tools availability in each domain
 - Design CPD Log sheet for each staff
 - CPD Champion report quarterly on progress in CPD Meetings.
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PDSA CYCLE-ACT

- Adopting the intervention, namely monitor staff on CPD activities for compliance with SANC CPD framework
 - Tracking the improvement progress
 - Quarterly monitoring evidence checking registers and log sheet.
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CONCLUSION

Quality improvement in nursing are initiatives created to improve nursing practices, patient outcomes, systems processes, improved work environment and regulatory compliance.



THANK YOU



WAY FORWARD

- TWG to review Council approved standards based on pilot results.
 - Submit revised standards to Laws Practice , Standards Committee.
 - Laws Committee submit standards for Council approval for government promulgation as Regulations for Nursing Practice.
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