

SPEAKER/PANEL MEMBER BIOGRAPHIES

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11



Professor Agnes Makhene holds a PhD in Nursing Education, MCur in Nursing Education, BCur (Ed et Admin), Diplomas in Community Nursing Science, Midwifery and General Nursing. She has 35 years of clinical experience gathered both in the public and private sector. Her teaching experience includes private, public colleges as well as university since 2006. Professor Agnes Makhene has presented research papers at several international conferences, has supervised to completion a number of Masters and PhD students, and published articles in accredited journals. Professor Makhene has also served as an external examiner for Masters and PhD candidate nationally. She is an Associate Professor at the University of Johannesburg and a board member of the 16th Council of the SANC as the Deputy Chairperson of the Education Committee and Chairperson of the Professional Conduct Committee.

SOUTH AFRICAN NURSING COUNCIL

UNPROFESSIONAL CONDUCT

Presented by
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South African Nursing Council


Regulating nursing, advocating for the public

WHAT IS UNPROFESSIONAL CONDUCT?


- Unprofessional conduct refers to a nurse's failure to meet the expected professional and ethical standards and legislation.
- It involves acts or behaviour that may be harmful to the health, safety, and welfare of the public.
- Unprofessional actions could be conduct that negatively affects a professional's ability to practice or conduct that outright violates one or more provisions of the Act and/or Regulations.

- It includes poor ethical competence and neglect of professional guidelines, not respecting patients' rights and dignity and threatening patient safety.
 - Unprofessional conduct is a complex phenomenon that is connected to nurses' individual and working backgrounds and has an impact on their work performance.
 - To have nurses reporting their colleagues require a higher level of moral courage and those who report colleagues need adequate support.
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CAUSES OF UNPROFESSIONAL CONDUCT

- Failure to maintain currency of professional knowledge and competence.
 - Failure to seek assistance or make appropriate referrals.
 - Difficulties in a professional's personal life affecting their work-life.
 - Alcohol and drug abuse.
 - Poor communication or total lack thereof.
 - Failure to appropriately address patient concerns.
 - Environmental factors.
 - Personality conflicts leading to unprofessional conduct.
 - Complacency about professional standards.
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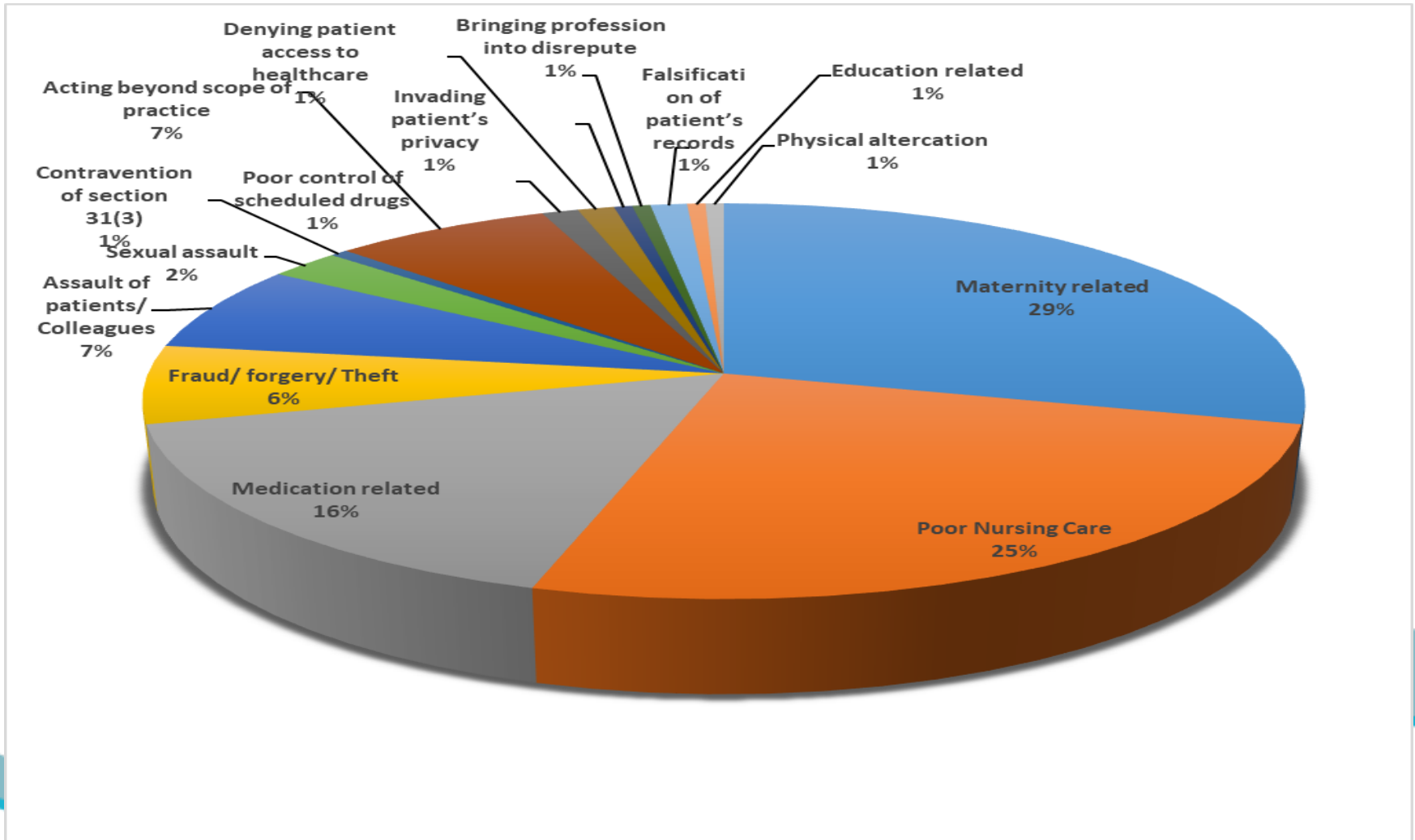
WHEN DOES SANC ACT

- Council act when complaints about a professional's unprofessional conduct are lodged with it.
 - When information about unprofessional conduct of nurses come to SANC's attention through media articles.
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ETHICAL-LEGAL-PROFESSIONAL FRAMEWORKS

- Nursing Act 33 of 2005
 - Code of ethics
 - Regulation 387 Acts and Omissions
 - Scopes of practice for different categories of nurses
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STATISTICAL ANALYSIS OF CASES DONE BY PCC




TYPE OF CASE PER PROVINCE

TYPE OF CASE	GP	KZN	MP	LP	NC	NW	WC	EC	TOTAL
Maternity related	19	7	1	8	3	2	5	5	50
Poor Nursing Care	17	14	1	3	1	1	2	5	44
Medication related	10	4	-	4	-	-	6	4	28
Fraud/ forgery/ Theft	4	5	1	-	-	1	-	-	11
Assault of patients/ Colleagues	4	4	-	1	-	2	1	-	12
Sexual assault	1	2	-	1	-	-	-	-	4
Contravention of section 31(3)	-	1	-	-	-	-	-	-	1
Acting beyond scope of practice	11	-	1	-	-	-	-	-	12
Poor control of scheduled drugs	-	1	1	-	-	-	-	-	2
Denying patient access to healthcare	1	1	-	-	-	-	-	-	2
Invading patient's privacy	1	-	-	-	-	-	-	-	1
Bringing profession into disrepute	-	-	1	-	-	-	-	-	1
Falsification of patient's records	1	-	1	-	-	-	-	-	2
Education related	1	-	-	-	-	-	-	-	1
Physical altercation	1	-	-	-	-	-	-	-	1
TOTAL	71	39	7	17	4	6	14	14	171

TYPE OF CASE PER NURSE CATEGORY

TYPE OF CASE	RN	EN	ENA	ST/N	TOTAL
Maternity related	58	-	-	-	58
Poor Nursing Care	42	10	6	-	58
Medication related	33	1	-	-	34
Sexual Assault	4	1	4	-	09
Fraud/ forgery/ Theft	5	6	6	-	17
Assault of patients/ Colleagues	5	3	4	-	12
Contravention of section 31(3)	-	-	1	1	2
Acting beyond scope of practice	4	3	1	-	8
Poor control of schedule drugs	2	-	-	-	2
Denying patient access to healthcare	3	-	-	-	3
Invading patient's privacy	-	-	1	-	1
Falsification of patient's records	1	1	-	-	2
Bringing profession into disrepute	1	-	-	-	1
Education related	1	-	-	-	1
Physical altercation	1	-	-	-	1
TOTAL	159	25	23	1	208

CONCLUSION

- It is in our hands as the profession to fix that which is wrong in our profession and be watchmen of our colleagues , while we render the best of nursing care that our patients deserve despite the challenges we face in practice.
 - There is and will never be any justification for conducting ourselves unprofessionally
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REFERENCES

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I THANK YOU

