

#SANCnews

Regulating nursing, advocating for the public

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New SANC Fraud Hotline number from 1 July 2024

 **0800 377 377**

Apart from this number, there are now six additional platforms to use if you need to report fraud or corruption:

ADDITIONAL REPORTING CHANNELS



sanc@theline.co.za



sms: 30916



www.theline.co.za/report -
use 0800 377 377 to report



Post: PO Box 10512,
Centurion, 0046



Mobile application:
Vuvuzela Hotline app -
Download from Google Play store
use 0800 377 377 to report



Fax:
0867 261 681

The SANC Service Standards Charter

The SANC has developed, and in 2023 launched, a **Service Standards Charter** to help define what a client can expect regarding service delivery and remind management and employees of the obligations towards rendering efficient services to the SANC's clients.

A Service Standards Charter is a public document that sets out the standards of service that service beneficiaries can expect from a department and organisation, as well as complaints mechanisms.

The SANC Service Charter stipulates the Council's service standards, contact details as well as mechanisms of redress within the service areas.

The SANC Service Standards Charter can be read here:

<https://www.sanc.co.za/wp-content/uploads/2023/05/SANC-Service-Standards-Charter.pdf>



Stakeholder engagement – a SANC priority

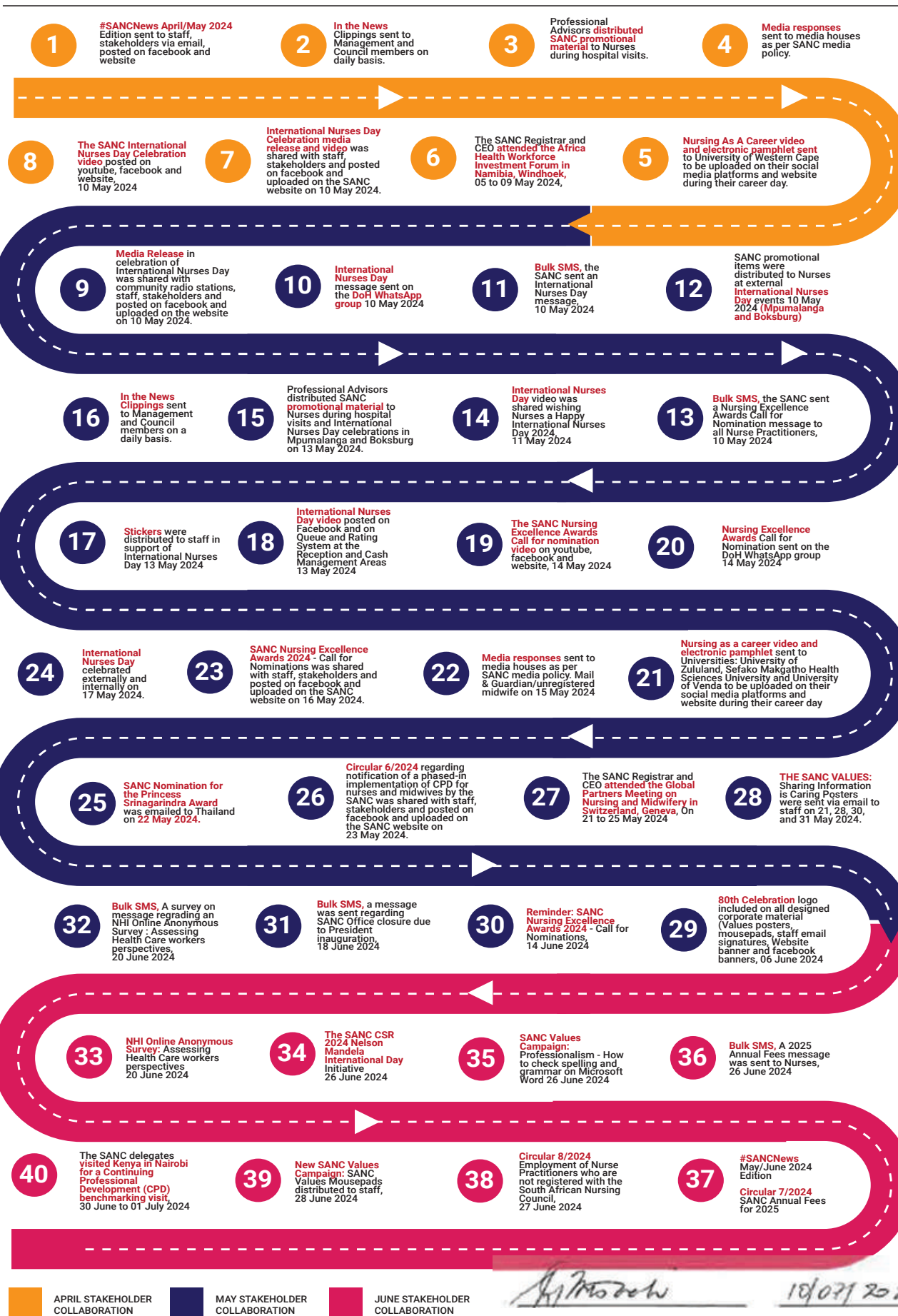
Stakeholder engagement is vital to ensure that the SANC connects with its stakeholders with the objective of building and maintaining relationships that are key in ensuring the image and brand of the Council are upheld at all times. It is even more important for the Council to stay on top of technological advancement and thus ensure that its engagement is executed via the most up-to-date platforms available, to optimally reach its target markets.

We live in an age of instant communication. Interactive stakeholder engagement is thus key, with the stakeholders clearly perceiving that their voice is not only heard, but also responded to by the organisation. Both the channels used, and the expectations of our stakeholders, have changed significantly during the past few years with social media changing the communication landscape. Measurement tools have become the norm, with stakeholders no longer playing the part of a silent recipient, but insisting on being part of decisions that affect their future, welfare, finances, health and healthcare cover. Greater visibility means a broader stakeholder audience with diverse expectations and the means to holding organisations accountable.

The **SANC's Stakeholder Engagement Collaboration Plan for 2024/25** provides a strategic approach to stakeholder relations and collaboration, including stakeholder engagement under King IV, the SANC Values applied to engagement, engagement principles, barriers to engagement, the SANC communication protocol and the SANC engagement process.

The following key stakeholder engagement activities took place during Q1 (April -June 2024) of the 2024/25 Financial Year:

Stakeholder Engagement Collaboration Plan - Q1 Progress Report



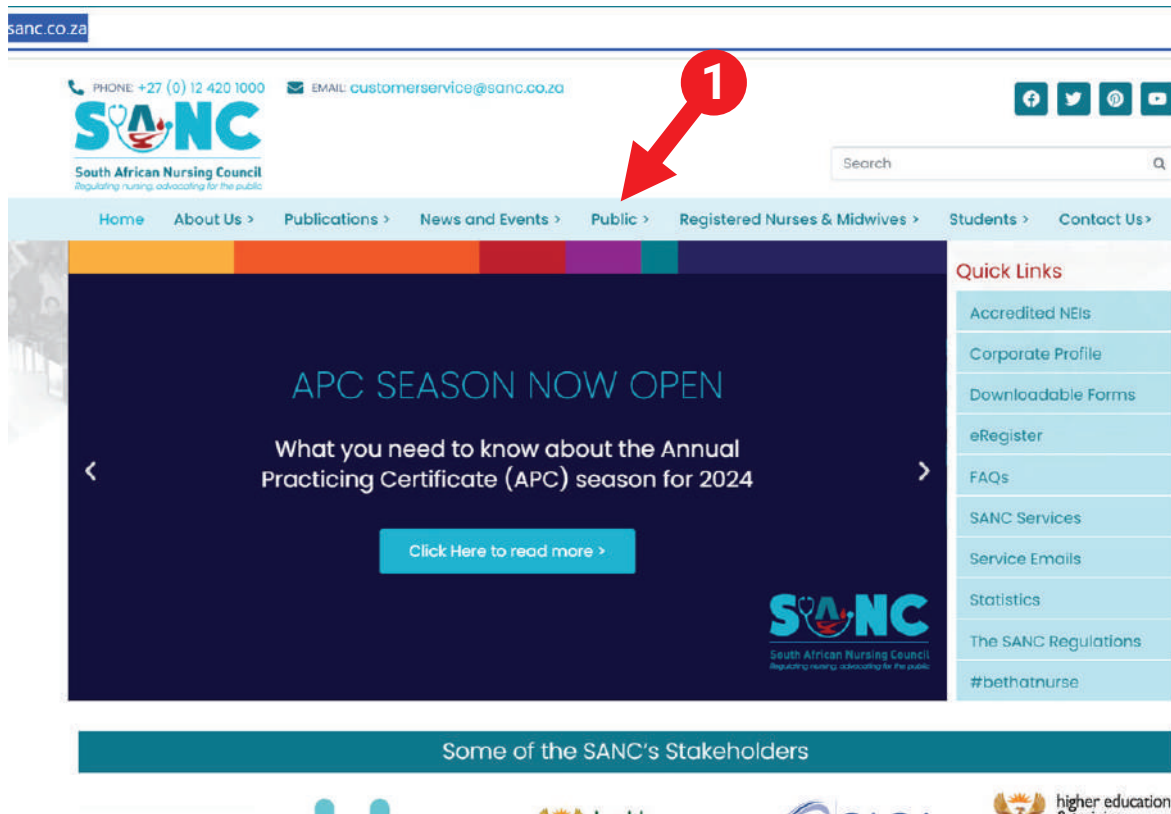
REGISTRAR AND CEO

DATE:

Where on the SANC website will you find...

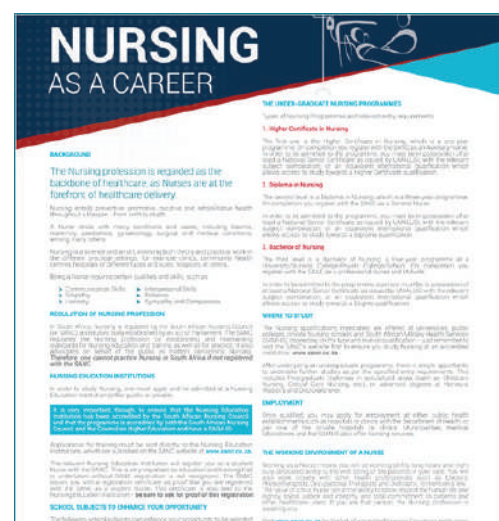
Information regarding nursing as a career:

1. Go to: www.sanc.co.za then click on Public.



2. then click on: **Nursing as a career.**

There is both a very informative video as well as an electronic pamphlet with all the information you would require:



Madiba Day 2024

Making a Difference: TURNING TRASH TO ART AND A MEAL

The South African Nursing Council (SANC) hosted its 2024 Corporate Social Responsibility (CSR) campaign in celebration of Nelson Mandela International Day on Thursday, 18 July 2024.

The SANC participated in 67 minutes of CARING by donating recyclable materials to Love Our City Klean (LOCK), a waste management start-up founded in 2016 based in the City of Johannesburg. LOCK's primary focus is creating awareness about the benefits of recycling and waste management. The donated recyclable material allows the community to earn points and redeem them to access food and other essential items.

LOCK have been repositioning what was known as "the dump" to a Materials Recovery Facility where they call upon artists, students and the community to source materials for upcycling and for reuse in projects.

LOCK also has a community swap shop where residents are educated and encouraged to bring in their recyclable materials twice weekly, Wednesday and Thursday from 12:00 - 14:30 for points which they can then redeem every Friday for groceries with their partners, [The Peoples Pantry](#).

The SANC would like to extend its gratitude to all staff members and stakeholders who donated the recyclable material and made the Madiba initiative a success. The SANC had to take two trips to LOCK to deliver all the material. Your support is valued and appreciated.



Annual Practicing Certificate (APC) 2025

ANNUAL PRACTICING CERTIFICATE (APC) 2025

WHAT YOU NEED TO KNOW

1

The annual fees for 2025 must be received by the SANC on or before **31 December 2024**

2

Remember: Bank transfers from different banks take up to **3 working days** - pay well in advance to meet the **31 December 2024** deadline

3

* Request **voluntary removal** if you are not practising as a nurse = reduced restoration fees to be re-registered

4

eRegister: Acceptable legal means to verify your registration status with the SANC, in the absence of a physical certificate.

Visit: www.sanc.co.za/eRegister.aspx

5

Community Service: Your registration fee code is: REGFPRA, **not** ANLFEEES (e.g. 12345678REGFPRA)

6

APC Delivery: An option to deliver your APC by courier is available at a cost of R70.00 (subject to increase) which must be paid together with your 2025 annual fee

PHASED-IN APPROACH TO CONTINUING PROFESSIONAL DEVELOPMENT (CPD) IMPLEMENTATION

Continuing Professional Development (CPD) is the intentional maintenance and development of the knowledge and skills needed to perform in a professional context¹. CPD ensures that you continue to be proficient and competent in your profession while also furnishing you with essential skills that could help you progress with your career².

1: <https://www.cpdstandards.com/resources/what-is-cpd/>

2: <https://www.futurelearn.com/info/blog/importance-of-cpd-continuing-professional-development>

The development of a CPD System for nurses and midwives in South Africa has been a growing priority for the South African Nursing Council (SANC). Section 39(a)(b) of the Nursing Act, 2005 (Act No. 33 of 2005) mandates the SANC to determine conditions, the nature and extent of CPD to be undergone by practitioners. In line with its mandate, the Council developed systems and processes for CPD implementation, and these were piloted in all provinces with great success.

The 17th Council of the SANC adopted a phased-in approach to CPD implementation and as a result in the 2024/2025 Financial Year 10% of registered nurse practitioners must have complied with CPD requirements.

CPD will be implemented in all nine provinces in three hospitals per province. The hospitals identified are from the following private hospital groups: Mediclinic, Life Healthcare, Netcare, and the National Hospital Network.

The sample in the first year of implementation involves Operational Managers of identified hospitals, who are to participate in CPD activities to accrue 15 CPD points across the five themes of delivery in the current CPD cycle. They must then complete and submit relevant CPD forms to the SANC through the office of the Nursing Services Directorate.

The Council resolved that benchmarking be conducted in countries that have relevant experience in implementing CPD for nurses and midwives and where CPD is already aligned to the Annual Practising Certificate (APC). This is key so that lessons that are learned and best practices that are contextualized are used in the phased-in CPD implementation. Subsequently, benchmarking was conducted successfully in Kenya and Rwanda in the week of 1-5 July 2024.

From July 2024, the SANC commenced with conducting CPD implementation briefing meetings with stakeholders and participating hospitals in line with the approved phased-in CPD implementation plan. The purpose of the briefing meetings is to outline the process to be followed in CPD implementation. The SANC team, consisting of CPD Committee Members and CPD section staff members conducted the meetings with stakeholders.

The SANC would like to express its sincere gratitude to provinces and private hospital groups for the outstanding coordination of the meetings as per schedule. The discussions and insights provided are invaluable and will assist in shaping CPD processes going forward. The commitment and support by the stakeholders, CPD section and Council as well as the Laws, Practice and Standards Committee members in this project is noted with great appreciation.



The SANC team and the representatives from National Council of Nurses and Midwives in Kigali, Rwanda during the CPD benchmarking visit.



The SANC team and the representatives from Nursing Council of Kenya during the CPD benchmarking visit.



The CPD briefing meeting with Nursing Service Managers in Northern Cape.

NURSES MOTIVATIONAL ARTICLE

Passion, Fun, Priorities: How I Have Avoided Work-Life Balance Burnout

From: <https://www.linkedin.com/pulse/my-life-outside-work-passion-fun-priorities-how-i-have-branson/>

By: **Richard Branson - Founder at Virgin Group**

February 1, 2016

Achieving work-life balance is like walking a tightrope. Luckily, over numerous decades in business I have learned a number of tips on how to find equilibrium. Having put myself at the front and centre of the Virgin Group, the work side of my life has been well-documented publicly, but what exactly does the life side of the equation look like?

I don't look at work as work and play as play; to me they are the same thing. If a new business opportunity or project doesn't excite me and if it's not something with which I can have a lot of seriously creative fun, then I'd rather pass on it and move right along. Life's too short to waste your time doing things that don't light your fire.

With this in mind, work for me these days is very different from when I started out with Virgin Records or entered into the airline industry with Virgin Atlantic. There are definitely fewer boardroom meetings and discussions with bankers (other than our own at Virgin Money!). Today, I spend my time on things that I am passionate about; namely looking for new opportunities, working with our staff, our brand and our non-profit foundation, Virgin Unite.

Working for Virgin Unite is one of my chief priorities in life. I spend 80 per cent of my time travelling the world raising awareness and funds for philanthropic causes — most notably **ending the war on drugs**, abolishing the death penalty, **stopping rhino poaching**, combatting climate change, and conserving the ocean. By spending my time on topics I am interested in and passionate about, I find I rarely need to unwind, reboot and refocus; instead I feel energised by my work.

And just as I like to incorporate fun and passion into my everyday work, I also like to incorporate work into my everyday fun and passions. I'm always on the look-out for business opportunities, whether it's meeting with fellow kitesurfing enthusiasts or spending downtime with my family. Often the best business ideas spring from unexpected places.

If I do topple off the tightrope, overwhelmed with work, I like to get my head back in the game by going kitesurfing. Secondary to being with my family, I am most happy when I am kitesurfing. Kiting helps me to clear my head. In this state, I can put everything into perspective, and think up new ideas more easily. I've even managed to turn it into a business opportunity — the Virgin Kitesurfing Armada, a unique kitesurfing festival that brings the community together for a fantastic weekend of kiting, music, fundraising, and record breaking. Plus, each year MaiTai hosts a number of networking events on Necker Island, bringing together kitesurfing entrepreneurs from all over the globe to generate and grow business ideas.

Of course kiting isn't for everyone, but everyone can enjoy some downtime. I find that one of the best ways to help me unwind and refocus is to take a break and have a cup of tea. Alongside the meetings, appointments, and email replies, it's important to just be. If you slow down, breathe, and be present in the moment you will find balance more easily. As well as taking tea breaks, I do this by putting time in my diary to exercise and spend time with my loved ones.

By focusing on the things I am passionate about, having fun, enjoying some downtime, and prioritising the things I care about the most (my family and my health), I have been able to avoid having a work-life balance burnout. I feel that is a pretty huge accomplishment having been in business for 50 years. My advice for you is to do the same. I guarantee when you do, you will be much happier, engaged and productive in work and in life.